

Warranty Coverage

Bulldog® Hydraulics & Gaskets ("Seller") warrants its products to be free from defects in workmanship and materials under normal use and service for a period of 12 months from date of installation, not to exceed 24 months from date of seller's invoice.

Replacement/Refund

If Seller determines that one of its above warranties has been breached, Seller shall replace the warranted product, if a replacement is reasonably available, or refund the purchase price as a credit to Buyer's account. Cash refunds will not be provided.

Limitations/Exclusions

The warranties and remedies (replacement/refund) specified above are Seller's sole and exclusive warranties and remedies with respect to the products supplied hereunder, and Buyer acknowledges it is relying on no other warranty, whether written, oral, or non-verbal, concerning such products.

SELLER HEREBY SPECIFICALLY DISCLAIMS AND EXCLUDES ALL OTHER WARRANTIES OF ANY KIND WHATSOEVER, EXPRESSED OR IMPLIED, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY; OF FITNESS FOR AN INTENDED OR PARTICULAR USE OR PURPOSE; ARISING FROM COURSE OF DEALING; ARISING FROM USAGE OF TRADE; AND ARISING FROM COURSE OF PERFORMANCE THAT EXCEED THE WARRANTIES IN THE SECTION TITLED "WARRANTY COVERAGE."

Seller disclaims all incidental and consequential damages, including but not limited to interest on the warranted item's purchase price; expenses occasioned by the item's sale; expenses incurred for preservation of the item; loss of use; inconvenience; attorney's fees; personal injuries; and injuries to property. THE EXCLUSION OF INCIDENTAL AND CONSEQUENTIAL DAMAGES SHALL BE DEEMED INDEPENDENT OF, AND SHALL SURVIVE, ANY FAILURE OF THE ESSENTIAL PURPOSE OF THIS WARRANTY'S EXCLUSIVE OR LIMITED REMEDIES.

Seller is not responsible for improper installation, lack of maintenance, neglect, or abuse to products or equipment.

The warranties stated herein are void if repairs to the product supplied hereunder are done or attempted by anyone other than Seller, unless Buyer shall first have obtained Seller's written consent of such repairs.

Claims

To make a warranty claim, Buyer shall notify Seller in writing and return the warranted product to Seller's plant within 10 days of the alleged failure. Buyer also shall provide Seller documentation substantiating all items for which replacement/refund is sought. Upon Seller's request, Buyer shall furnish information—such as, date and location of installation, operating conditions, service history, photographs of pertinent systems within the unit, etc.—along with the related component parts for Seller to determine the cause of the alleged failure.

Claims for pricing discrepancies, order discrepancies, and freight claims along with inquiries for customer returns must be reported within 30 days of invoice for domestic US shipments and within 90 days for international shipments. Discrepancy claims made after these periods or for obsolete items will not be honored.

Cancellations

Orders for standard products will not be canceled once processed. All orders for custom supplied products cannot be canceled. Additional cancellation charges may apply.

Returns

Distributors requesting a return should obtain a Return Material Authorization (RMA) through their Bulldog® Master Distributor prior to returning any item. Goods returned without a Returned Material Authorization (RMA) number will be rejected. Parts must be returned within 30 days of receiving an RMA. Returned items are subject to a minimum 20% restocking charge. All returns are subject to inspection by our Quality Control Department and may be rejected if not in resalable condition. Special order items are non-returnable and non-refundable.